



## **NEWS RELEASE**

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## **PanTerra Networks Strengthens its Service Offering with Vertical Service Enhancements**

*PanTerra Boosts Service Offering with Readable Voicemail, Call Recording Translation to Text, Account Codes and Mixed Media Compliance and Archiving*

**SUNNYVALE, CA, June 29, 2010** -- PanTerra Networks ([www.panterranetworks.com](http://www.panterranetworks.com)), the leading provider of cloud-based Unified Communications Solutions for small and mid-sized enterprises, announced today increased service features targeted at legal, healthcare, financial and accounting firms.

Readable voicemail recently added to the WorldSmart UC package translates voicemail into text for readable and searchable review when voice playback is not desired. Text transcribed voicemails require less storage and are 100% searchable. Call Recording and Account Codes included in all WorldSmart packages provide powerful tracking and quality measurement tools for legal, financial, accounting and healthcare companies. Call recordings converted to text provide additional compliance and quality control and deliver simpler search and review of past activities.

WorldSmart's optional archiving and compliance gives its businesses more protection of important business transactions and meets legal discovery requirements and complies with regulations including FINRA, SEC and SRO and FRCP by ensuring that all messages are captured and fully searchable anytime.

PanTerra Networks President, CEO Arthur Chang said, "We believe the inclusion of these critical features and service offerings will further strengthen the attraction of WorldSmart in the vertical business segments such as accounting, financial, legal, and healthcare which we have already seen great adoption. Additionally, other transaction sensitive organizations and markets can benefit as well."

### **About PanTerra Networks**

PanTerra Networks is a leading provider of cloud-based unified communications Software-as-a-Service (SaaS) solutions for small and medium sized enterprises. The Company's WorldSmart provides unified communication for voice, fax, chat, and email with presence, for a variety of business applications including call centers, multisite, remote employees, high touch operations, and fast growing companies. WorldSmart also includes web collaboration for online meetings, desktop sharing and remote desktop access with a single administration and user interface. WorldSmart tightly integrates with other business SaaS applications like Salesforce.com creating additional value. PanTerra's cloud-based services ensure futureproof communications with infinite scaling, lifetime support, and included updates for subscribers. The Company is



headquartered in Sunnyvale, California. For more information, visit <http://www.panterranetworks.com> or call +1 408.702.2200.