



PanTerra Networks Announces HIPAA and MPLS Solutions to Extend Enterprise Customer Reach

Combination of new features added to PanTerra's already deep enterprise solution, strengthens larger enterprise deployments

SANTA CLARA, Calif. – Oct. 1, 2015 – PanTerra Networks, the leading provider of unified cloud services for mid-market enterprises, today announced its expanding enterprise feature set now includes HIPAA/HITECH compliance for all CloudUC, Mobile, and SmartBox offerings, and the addition of SmartBand MPLS, a fully secure IP-VPN bandwidth solution.

With the added security of HIPAA/HITECH compliancy to PanTerra's already ultra-reliable and secure solution, all of our customers can feel confident that their communications – voice and data – are in good hands. And, with the addition of SmartBand MPLS, Quality of Service (QoS) just got better!

"Offering full HIPAA/HITECH compliance, MPLS secure bandwidth and multi-factor authentication (MFA) on all devices including IP phones, makes PanTerra's cloud solution the most secure solution in the industry, giving enterprises peace of mind in an ever challenging security and QoS environment," stated Arthur Chang, CEO/President of PanTerra Networks.

Physical security measures include 24x7 manned secure entry into data center, biometric readers (palm and retina scanning), compartmentalized access through multi-layered personnel-traps with biometric and badged access, password accessed entryways, locked cage, camera surveillance, logging, and a secure badged NOC room for Operations personnel only.

In addition to enhanced physical data center security, the following are some of the HIPAA/HITECH compliant features that have been added:

- Encryption-in-transit and encryption-at-rest for content and communications
- IP-VPN security between enterprise locations and PanTerra's secure cloud (SmartBand MPLS)
- Multi-Factor Authentication (MFA) on all devices including IP Phones, desktops and mobile devices
- Termination of an electronic session after a predetermined time of inactivity
- Procedures for termination access to electronic protected health information (ePHI) when a PanTerra employee ends or is re-assigned to a role not requiring potential access to ePHI
- Hardware, software, and/or procedural mechanisms that record activity in information systems that contain or use ePHI
- Technical policies and procedures for electronic information systems that maintain electronic protected health information (ePHI) to allow access only to those persons or software programs that have been granted access rights

"We're always looking for ways to share and collaborate with our doctors. PanTerra has given us a more cohesive way to communicate internally and externally with the added benefit of being HIPAA compliant," stated Travis Iverson, Director of Operations for Iverson Dental Labs. "The healthcare industry faces security challenges on a daily basis, working 24x7 to thwart hack attempts and, in some



cases, without success – Anthem BlueCross being the most recent breach that comes to mind,” stated Arthur Chang, CEO/President of PanTerra Networks.

Along with HIPAA/HITECH compliance, PanTerra also announces the addition of SmartBand MPLS to its optional bandwidth portfolio. PanTerra offers SmartBand MPLS, a secure private IP-VPN network deployed and managed by PanTerra to interconnect all your locations to PanTerra’s cloud services. With SmartBand MPLS, you have an end-to-end PanTerra deployed cloud solution that guarantees the highest level of security and QoS available today. SmartBand MPLS includes:

- PanTerra deployed secure private IP-VPN network to all PanTerra cloud services and between all your office locations
- Lowest cost MPLS offering and broadest footprint/coverage available today with access across 85 top US markets and 10 million businesses
- Bandwidth options: T-1 to over 10 Gbps
- Four Classes of Services: Real-time, Critical, Priority and Standard
- Optional full mesh network topology
- Supports open Internet and MPLS services over the same physical connection
- Can have hybrid of MPLS and non-MPLS locations in same account

“With SmartBand MPLS, our customers get the added benefit of knowing their communications and content are secure and maintained by PanTerra, the most secure and highest level of quality of service provider in the industry,” stated Arthur Chang.

About PanTerra Networks

PanTerra Networks is a unified cloud service provider, delivering WorldSmart, its family of secure, ultra-reliable, future-proof unified cloud services. WorldSmart includes SmartBox, the world's first communications-enabled file sync & share service. It also includes CloudUC, a complete unified communications service that can upgrade and replace an enterprise's existing communications infrastructure with a next-generation cloud-based communications service. With PanTerra's unified cloud service solution, enterprises gain the highest levels of security, scalability, reliability, availability, quality of service, service level agreement and support available while significantly lowering their total cost of operations and IT administration complexities. PanTerra Networks solutions are available through a global network of channel partners. For more information, call us at 1.800.805.0558 or visit www.panterranetworks.com.

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